



**Office of the Deputy Assistant Secretary of Defense
(Military Community and Family Support)
Office of Morale, Welfare, and Recreation (MWR) Policy**

CAROL J. POTTER

Carol J. Potter is the Senior Program Analyst in the Morale, Welfare, and Recreation (MWR) Policy Directorate within the Office of the Deputy Assistant Secretary of Defense for Military Community and Family Policy. Ms. Potter is an expert authority for military MWR programs and is responsible for developing policies, strategic planning, program analysis, evaluation, and program oversight for all military Services. She provides resource oversight for appropriated and nonappropriated funds with a combined total annual budget exceeding \$4 billion. Ms. Potter developed the “Return and Recreate” program initiative that promotes high-adventure recreation for returning deployed Service members and their families to reduce stress, promote reintegration, and build resilience. Ms. Potter conducts the biennial MWR Customer Satisfaction Survey that measures current trends of Service members and prioritizes program improvements and funding. The survey results provide empirical data that validates the relationship between MWR, mission readiness, and unit cohesion. She directs the effort to expand recreation inclusion by training military installation recreation staff, enabling them to program and execute MWR activities for people with all abilities such as wounded warriors and families with special needs. Ms. Potter manages a research project that measures resilience when Service members and families participate in a wide selection of MWR activities, since resilience is a major contributor to mission readiness. She is an advisor to the Armed Forces Recreation Network for the National Recreation and Park Association.