



# BIOGRAPHY

UNITED STATES AIR FORCE

## JACQUELINE BING

Jacqueline Bing is the Director of Records Quality Management, Air Reserve Personnel Center, Denver Colo. As the director, she is responsible for oversight of military personnel records management for the Air Reserve Component and provides contract support and quality assurance for records management and other contracted services.

Since the start of her career with ARPC in 1984, Ms. Bing has served in the capacity of branch chief, division chief, and deputy director culminating in her present position.



### EDUCATION:

- 1989 Excellence in Management Program, Denver, Colo.
- 1994 Bachelor of Science degree in Business Management, Park University, St. Louis, Mo.
- 1995 Advanced Personnel Officer Course, Maxwell Air Force Base, Ala.

### ASSIGNMENTS

1. November 1984 - February 1991, military personnel technician and section chief, Reference Services Branch, Directorate of Personnel Data Systems, Headquarters Air Reserve Personnel Center, Denver, Colo.
2. February 1991 - February 1992, military personnel management specialist, Directorate of Personnel Data Systems, Headquarters Air Reserve Personnel Center, Denver, Colo.
3. February 1992 - April 1997, division chief, Directorate of Individual Reserve Programs, Headquarters Air Reserve Personnel Center, Denver, Colo.
4. April 1997 - October 2001, division chief, Directorate of Customer Assistance, Special Programs Division, Headquarters Air Reserve Personnel Center, Denver, Colo.
5. October 2001 - January 2004, deputy director, Directorate of Personnel Program Management, Denver, Colo.
6. January 2004 - February 2009, Director of Personnel Program Management, Denver, Colo.
7. February 2009 - present, Director of Records Quality Management, Denver, Colo.

### MAJOR AWARDS AND DECORATIONS

ARPC Civilian Senior Manager/Analyst of the Quarter  
ARPC Outstanding Civilian of the Year, Senior Level  
Air Force Association, H. H. Arnold Award  
Numerous performance awards and certificates of achievement

### EFFECTIVE DATES OF PROMOTION

GS-5 Nov. 11, 1984  
GS-6 July 6, 1986  
GS-7 Aug. 2, 1987  
GS-9 Feb. 10, 1991  
GS-11 Feb. 9, 1992  
GS-12 Oct. 7, 2001  
GS-13 Jan. 24, 2004  
YC-02 Jan. 15, 2007

(Current as of July 2009)